

Kroger Pharmacies will no longer be part of the Express Scripts network of pharmacies effective January 1, 2023

Kroger has not agreed to Express Scripts standard terms and conditions, including market competitive rates, for Express Scripts standard networks. If Express Scripts were to allow Kroger to remain in our standard networks with their current terms and rates, Express Scripts clients would pay more for pharmacy services than other comparable pharmacies in their networks.

To best support our customers, Express Scripts is continuing to actively negotiate with Kroger Pharmacies to remain in-network.

Express Scripts is committed to offering the highest member experience during potential disruption and will follow standard procedures to notify impacted members at least 30 days in advance of this change to ensure access to care is not compromised.

This action ensures customers' prescriptions are kept at an affordable and predictable level. And for clients, it ensures that we're delivering on the cost-management commitments that come with our negotiated pharmacy discounts.

Are Kroger-affiliated pharmacies impacted?

Yes. In addition to Kroger pharmacies, the network removal includes:

Baker(s) Pharmacy	City Market	Copps Food Center Pharmacy
Dillon Pharmacy	Fred Meyer Pharmacy	Fry's Pharmacy
Gene Maddy		Harris Teeter Pharmacy
Jay C Plus Pharmacy	King Sooper Pharmacy	Mariano's Pharmacy
Metro Market Pharmacy	Owen's Pharmacy	Payless Pharmacy
Pick N Save Pharmacy	Postal Prescription Svcs	QFC Pharmacy
Ralph's Pharmacy	Scott's Pharmacy	Smith's Food And Drug Smith's Pharmacy
Kroger Specialty Infusion	Kroger Specialty Pharmacy	Axium Healthcare De Puerto Rico

What if customers continue to fill prescriptions at Kroger?

Impacted members who choose to continue filling their prescription at Kroger Pharmacies on or after January 1, 2023, the cost of their prescription will not be covered at the in-network benefit level by their plan. Customers may be told by the pharmacist that Kroger is no longer in their ESI Pharmacy network. In that case they will need to switch to an in-network pharmacy for continued coverage at the in-network benefit level under their plan.

Express Scripts call centers will be ready to guide customers through a smooth transition to a new in-network pharmacy.

If you have any questions about this change, please don't hesitate to reach out. Call Express Scripts at 800-918-8011.